

Thrive

Supports people at risk of eviction from public housing to retain their home.

This Social Impact Report records results between July-December 2024.

Maximum sample size = 259. Some results relate to sub-groups.



Results

75% of clients successfully exited the program. Of the graduates:

- ✓ 99% resolved identified risks with sustaining their tenancy
- ✓ 74% had improved ability to manage their household
- ✓ 75% increased their life skills
- ✓ 74% increased their resilience
- ✓ 17% improved their financial sustainability
- ✓ 15% increased their engagement with support services



Conclusion

A successful exit nearly always results in positive changes in a client's life and a successful ongoing tenancy.

- ✓ 97% were still living independently three months after exiting Thrive

Net Promoter Score

Client Satisfaction Level

Sample size = 25



“The case worker was patient, got on with it, and the Thrive program has made things easier due to the ongoing supports that I was linked with.”