

# Thrive

Supports people at risk of eviction from public housing to retain their home.

Net Promoter Score  
56



## Results

- ✓ 75% successfully exited the program.

Of the graduates:

- 100% reduced their risk of Family and Domestic Violence
- 96% felt more empowered
- 96% increased their engagement with support services
- 92% improved their life skills
- 83% had improved ability to manage their household
- 26% improved their financial sustainability



## Conclusion

- ✓ A successful exit nearly always results in positive changes in a client's life and successful ongoing tenancy
- ✓ Most clients have a low income so improved financial sustainability is difficult for them

*Very helpful, friendly, and support in every way they can. Enjoying the visits and support.”*

*Initially the friendliness and non-judgement and understanding and ideas and expertise from the case worker is empathetic and client feels like a person not a number.*